



JetStreamVS

Quick Start Guide

Trials

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Introduction

This is an optional feature that gives you, the solution provider, the option of having limited-time trial accounts. This feature allows users to signup by themselves and begin using it right away. Trials can be set to last for a custom amount of time before they reach the expiration date. After the expiration date the trial accounts go into a hibernation mode which blocks the user from using the account, but if they choose to convert into a paid account, they can contact support to re-activate.

The admin is able to set or disable certain features of the platform for trial accounts to incentivize the user to upgrade to a paid production plan. Plans can be easily changed at the moment of the conversion from the trial account to the full managed subscription if the user if the user decides to upgrade.

Self Sign-Up Trials

Getting started with Trials

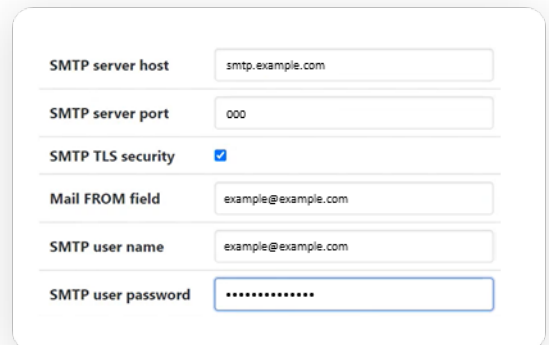
1. Set Up Emler in Realm Admin

Start by logging into the Realm Admin profile then open the tab **Email Configurations** at the top of the page.

The Email Server Configurations form will appear as in *Figure 1*.

Once all the fields have the correct information entered into the fields, press the **Save and Validate** button. This will send a validation email to the email entered before. Go to your inbox and press the validation link. After pressing the link, it will forward you back to the configuration page. If validated correctly the status in the top right of the page should read **ACTIVE**.

Figure 1



The figure shows a form for configuring an SMTP server. It includes fields for SMTP server host (smtp.example.com), SMTP server port (000), SMTP TLS security (checked), Mail FROM field (example@example.com), SMTP user name (example@example.com), and SMTP user password (masked with dots).



NOTE: If you do not configure the emailer, the 'Activate a free trial account' function will be unavailable

2. Creating the Trial Plan

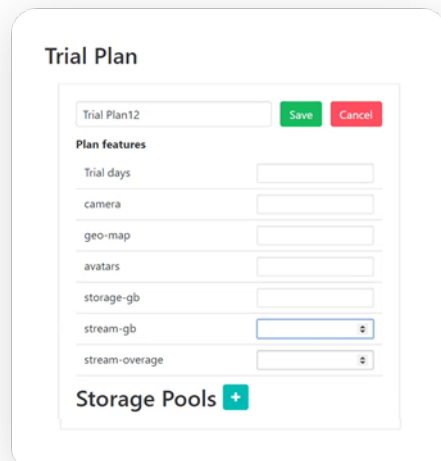
Open the **Plans** tab at the top of the page. Scroll down to the Trial Plan section and press **Edit**.

Enter a trial plan name and select the features needed across all trials. *Figure 2*

To add a Storage Pool, press the **+** button. Press **Edit** to enter desired name and pool types

Press the **Save** to save the trial plan

Figure 2



The figure shows a form for creating a trial plan. It includes a field for the trial plan name (Trial Plan12) and buttons for Save and Cancel. Below this is a section for Plan features, which includes fields for Trial days, camera, geo-map, avatars, storage-gb, stream-gb, and stream-overage. At the bottom, there is a section for Storage Pools with a plus button.

3. Creating a Trial Account

Logout of the admin profile and go to the login page. You should see the "Activate a free trial account" link next to the Login button.



NOTE: If the link is not there look over the admin email configurations again

Press the "Activate a free trial account" link, this prompt should appear, [Figure 3](#)

Press **Next** to continue the trial creation

The Sign-Up page will appear, [Figure 4](#). Enter the appropriate information in the fields provided, then press the **Register** button to continue



IMPORTANT NOTE: One e-mail is equivalent to one realm, i.e. there cannot be several trial accounts with one e-mail

A window confirming the trial account creation will appear. Press the Login button, it will forward you back to the Login page. You will now need to go to your email inbox to activate the account through a link that was sent to it



NOTE: This will be a separate email, NOT the same link from the prior validation email. Check your spam folder if it does not appear

After pressing the emailed link, a new window will appear saying that that account has been activated. Return to the Login page

Login to the new trial account, accept the EULA, and your trial account is all setup!

Figure 3

Create your trial VSaaS account.

You can subscribe to the video-management service for a free 7-days evaluation.

To get started, you can install LINK software to turn your Windows laptop into a video-recording device and get up and running in minutes.

If you like the service, you can activate it for a dedicated video-management LINK device and surveillance cameras later.

Back to login **Next**

Figure 4

Sign Up

Username

Email Address

Password

Confirm Password

Back **Register**

4. Subscription Type Management

Now that the trial subscription has been activated the admin is able to control the subscription type. If the client would like to extend their trial or become a paid production user, the next steps will show how to do it.

To change or view the current subscription type, login to the realm admin profile. Then on the top of the page select the **Realm** tab. A Realm List will appear with all available realms in the system. Select the desired Realm in which you would like to edit. Scroll down to the Subscription Section of the page.



NOTE: TRIAL - is a time period free trial account (self-created by users). After this period expires, the account goes into the HIBERNATE state.

Active/Hibernate Trial

Under the subscription section press the Edit button to edit the subscription preferences. Under the subsection "Subscription" there is the option to keep the account in an Active or Hibernate State. Selecting the Active state will leave the account in the normal live status, while selecting the Hibernate state will put the account in a deactivated state that will block it from being accessible. [Figure 5](#)

Figure 5

The screenshot shows a form titled "SUBSCRIPTION" with a green "Save" button and a checkmark. Below the title, there are two sections. The first section, labeled "Subscription", has a dropdown menu currently showing "Active". The second section, labeled "Subscription Type", has a dropdown menu showing "Active", "Hibernate", and "Production".

Production Subscription Type

If the client would like to upgrade their trial plan to a paid plan, select the PRODUCTION option under Subscription Type. The account will now have full access to all features. [Figure 6](#)

Figure 6

The screenshot shows the same "SUBSCRIPTION" form. The "Subscription" dropdown menu is still set to "Active". The "Subscription Type" dropdown menu is now open, showing "TRIAL", "TRIAL", and "PRODUCTION". The "Expiration" field is also visible below the "Subscription Type" dropdown.



IMPORTANT NOTE: Once the trial account is switched and saved from a Trial account to a Production account, the action cannot be undone

Self Managed Subscription Type

This type of subscription type will only show up for users that were inputted to the system manually (not through the user setup free trial). A Self Managed subscript-

Ion is a free trial account for 14 days (created by super admin in Realm Admin). This value can be given to realms that have already been created in the system (for the convenience of defining users by clients). After this period expires, the account goes into the HIBERNATE state. Figure 7



NOTE: When making any changes to the subscription, be sure to save the changes

Figure 7

A screenshot of a web form titled 'SUBSCRIPTION'. At the top right of the title is a green 'Save' button with a checkmark. The form contains three fields: 'Subscription' with a dropdown menu showing 'Active'; 'Subscription Type' with a dropdown menu showing 'PRODUCTION' (highlighted in blue) and 'SELF-MANAGED'; and 'Expiration' which is currently empty. The form has a clean, modern design with light gray borders and a white background.

